



Fundamentals

Policy

Quality

BMSP-43 Issue 16

01/10/2024

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Quality Policy Statement

Fundamentals (*We, Us, Our*) specialises in the design, manufacture, supply, installation and servicing of specialist voltage control, regulation and monitoring equipment and transformer tapchangers for the electrical power industry.

Our activities place emphasis upon experience, expertise, capability, learning and quality.

In order to satisfy these requirements, we recognise the importance of continuous improvement of the Quality Management System and applying a Quality Philosophy concentrating on measures to prevent errors.

We aim to provide Product and Services to meet and where possible exceed *our* Customers' agreed requirements in a manner, which conforms to contractual and regulatory requirements.

This and other stated Objectives agreed within the Management Review process will be embodied through measured targets for *us*.

We will ensure that all members of staff are provided with the necessary resources and training.

We will operate a Quality Management System that meets the requirements of ISO9001:2015 and will ensure that quality standards are constantly met and improved.

Signed as approved by:



Vincent Thornley (Managing Director)

Date: 01/10/2024

Version Information

Date reviewed	Next review date	Issue No.	Changes (most recent first)	Process owner	Approver
01/10/2024	01/10/2025	17	Annual review	Integrator	Leadership team
04/10/2024	04/10/2025	16	Reviewed and signed	Systems & Process	MD
04/10/2023	04/10/2024	15	Owner updated	Systs & Procs	Leadership team
04/10/2022	04/10/2023	14	Rebranding and annual review	Operational Systems	Leadership team
18/10/2021	18/10/2022	13	Logo changed	Operational Systems	MD